Retiming deliveries
TfL update for CLFQP – 3 May 2016
Jaz Chani
Why retime deliveries?

- Political and media interest is high
- Safety (especially cyclists) is a major issue
- Air Quality penalties
- 30% of all deliveries in central London are between 7am-10am
- Many do it already...
- And during the Games...
- Some have for years

**BAN**

But bans aren’t the solution

**RETIMING is possible**

- There are many shared benefits
- We can work together – help is available

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Why should organisations retime?

Benefits demonstrated...but need to share examples...
Programme outline

Objective:
To reduce the number of freight vehicles in the peak periods

- Follows London 2012 success and previous out-of-hours work
- 5 work streams:
  - **Retiming Deliveries Consortium and Working Groups** – to lead change, enable and promote more retiming
  - **Area-based Trials** – to focus on wider, long-term benefits for larger schemes to show scale of impact possible
  - **Matchmaking** - Promoting uptake through direct site-specific advice for businesses and local authorities to explore retiming options
  - **Quiet technologies** – Investigating noise awareness and impact, equipment and vehicle technology
  - **Guidance and tools** - developed through collaboration with the Industry, local authorities and the Consortium to promote self-help

3 years £1.4m
252 sites to retime by end March
4000 vehicles out of peak by end Nov
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Progress to date

Long-term trial with Savers and AS Watson in Sutton completed **successfully** – no complaints for full 12 month period

Waitrose store in Fulham **gained temporary relaxation of planning condition** – input into the planning guide

**3 quiet equipment videos now online** – showing the difference in noise – with Topps Tiles, McDonalds and pub

Conducted several **noise assessments** to develop noise awareness training later in 2016

**Code of Practice updated** – work to now look at MOU and standards
Who's talking about retiming?

200+ companies directly engaged with TfL
Coming soon...

**Area based retiming schemes** – initial surveys started and discussions continue with Brent, Westminster and 3 Business Group areas – to demonstrate wider benefits

**Guidance and tools** – including noise abatement restrictions, noise awareness video and case studies

**Quiet equipment research** – showing what's available, cost and benefits

**Quiet delivery training** – for drivers, managers and receiving staff with testing in 2016

**MOU and standards** – work in progress to look at frameworks with boroughs and businesses

**Working Groups** – work in progress to expand the approach, including other sectors
Working together

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Freight Forum

Consortium

London Borough Officer Liaison Group (BOLG)

BUSINESS

Working Group

Sub-groups
Retiming Deliveries Consortium
Consortium
Progress to date

Reviewed **27 stores across 3 boroughs successfully retiming 5 difficult stores**

Sainsbury’s **reviewed additional 20 stores - 60% already receive deliveries out of daytime peak**

**50 Tesco stores retimed inside the M25 and plans to change 300 nationwide by March 2016**

**2 new schemes tested** in LB Richmond - amending parking to enable delivery time changes

Conducted **noise assessments** to build cases and recommend how to make quieter deliveries (behaviour & equipment)

**Internal deliveries and collections being investigated by ALL members**, including:
- Waste collections
- Office and stationery
- Canteen supplies!

**LB Richmond plans to review all supermarkets in the borough and will test a MOU framework**

**Overnight shift** will be introduced by LB Camden at the London Boroughs Consolidation Centre

**Working group and sub-groups** to expand the approach, as well as other sites
What you can do - get started...

- **Build a better supply chain** - Investigate options with all your suppliers
- **Procure smarter** - Embed the requirements into your supplier contracts (many businesses and organisations already do)
- **Influence others** - Promote alternative times with your customers and public (eg B2B, home deliveries)
- **Make a difference** – report the benefits and progress to TfL! We can then help others and ensure tools are fit-for-purpose...
- **Get involved**...participate in area trials/initiatives, join a working group
  - Construction
  - Planning
  - MOU
  - Training
  - Noise

freight @tfl.gov.uk
QUESTIONS

1. How can this group help us achieve our objectives?

2. What is the best way to get small businesses to look at their activity?

3. How can we influence and what tools do you need? Online information or a self-help tool etc?