



**Night-time deliveries in South London:
a sustainable solution
Friday 20th April 2007
Croydon – Whitgift Centre**



Sustainable Distribution

“Shifting lorry traffic away from peak hours could help to ensure efficient access for vital goods and services and help to reduce traffic – related problems.”

(Source: DfT)



Delivery Curfew Initiative

- **FTA / CfIT project (1997)**
- **Possible Pilot projects in Leeds (2001)**
- **Commitment from Government to investigate curfews (2003)**
- **Establishment of “Local Regulatory Restrictions Working Group” by FTA / Cabinet Office (2004)**



Delivery Curfew Initiative

- **To understand better the processes by which delivery restrictions are applied**
- **To investigate the scope for relaxation of delivery restrictions in exchange for adoption of Industry Best Practice**
- **To undertake pilot studies / trials**



Why relax Curfews?

- **Developments in the modern retailing environment**
- **Total removal of restrictions is neither practical nor appropriate**
- **Local Transport Plan process**
- **Benefits for business and local community**



British Retail Consortium Survey

- **31% of stores inherit delivery curfews as a result of planning policies**
- **11% of curfews related to noise abatement orders**
- **37% of retailers with rear access were affected by curfews**



Case Study

- **Major retailer with 166 stores**
- **70 stores subject to night-time curfews**
- **Fleet size of 270 vehicles**
- **Only 14% of deliveries currently made out of hours (22.00 – 07.00 hours)**



Case Study

50% of restrictions removed

- **Removal of 25 vehicles**
- **150,000 vehicle miles saved**
- **Fuel saving of 52,000 litres**
- **Carbon Dioxide reduction of 140 tonnes**
- **Sulphur Dioxide reduction of 45kgs**



Recent Publications

- **Guidance on Delivery Restrictions**
 - (<http://www.dft.gov.uk/pgr/freight/road/deliveringthegoodsguidanceon1163>)
- **A Toolkit for improving Night-time deliveries**
 - (http://www.fta.co.uk/information/otherissues/urbanaccess/delivery_improvement.pdf#page=1)



DfT Guidance Document

AIMS

- **Legislation / Regulations on delivery restrictions**
- **Guide to existing central and local government policy**
- **Responsibility for enforcement of restrictions**
- **Draws upon previous guidance documents**



DfT Guidance Document

Modular Structure

- **Central Government Policy and regulatory framework**
- **Local Government Policy and regulatory framework**
- **Industry Best Practice**



Toolkit Document

Pilot Trials that:-

- **Do not adversely affect residents**
- **Benefit the environment**
- **Help to relieve traffic congestion**
- **Improve Safety**
- **Make operations more efficient**



Part 1 – Methodology / Guidance

Pilot Trials that:-

- **Have defined objectives**
- **Noise issues**
- **Site Investigation Report**
- **Technical Monitoring**



Part 2 – Trial Studies

What are the benefits?

- **Environmental benefits**
- **Community benefits**
- **Commercial benefits**



Parts 3 / 4 – Technical Monitoring

Technical issues

- **Noise issues**
- **Light nuisance**



Part 5 – Post Trial Study Assessment

Key areas to be assessed:-

- **Environmental**
- **Community**
- **Commercial**
- **Noise / Light monitoring**
- **Market research**



Part 6 – About the Templates

- **Letter from retailer to Local Authority**
- **Market Research Questionnaire**
- **Retailer Checklist**
- **Checklist for site investigation report**
- **Tasks / Outputs / Responsibilities**
- **Training Manuals**



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Delivering the Goods: Curfews and Night-time Restrictions