

Retiming deliveries

TfL update for CLFQP – 3 May 2016

Jaz Chani

Retime



Why retime deliveries?

BAN

Political
and
media
interest is
high

But bans
aren't the
solution

Many do it
already...

And during the
Games...

some have for
years

There are
many
shared
benefits

We can
work
together –
help is
available

RETIMING is
possible

30 % of all
deliveries in
central
London are
between
7am-10am

Safety
(especially
cyclists) is
a major
issue

Air
Quality
penalties

Why should organisations retime?



Benefits demonstrated...but need to share examples...

Programme outline

3 years
£1.4m

Objective:

To reduce the number of freight vehicles in the peak periods

- Follows London 2012 success and previous out-of-hours work
- 5 work streams:
 - **Retiming Deliveries Consortium and Working Groups** – to lead change, enable and promote more retiming
 - **Area-based Trials** – to focus on wider, long-term benefits for larger schemes to show scale of impact possible
 - **Matchmaking** - Promoting uptake through direct site-specific advice for businesses and local authorities to explore retiming options
 - **Quiet technologies** – Investigating noise awareness and impact, equipment and vehicle technology
 - **Guidance and tools** - developed through collaboration with the Industry, local authorities and the Consortium to promote self-help

252 sites
to retime
by end
March

4000
vehicles
out of
peak by
end Nov

Progress to date



Long-term trial with Savers and AS Watson in Sutton completed **successfully** – **no complaints** for full 12 month period



Waitrose store in Fulham **gained temporary relaxation of planning condition** – input into the planning guide



3 quiet equipment videos now online – showing the difference in noise – with Topps Tiles, McDonalds and pub



Conducted several **noise assessments** to develop noise awareness training later in 2016

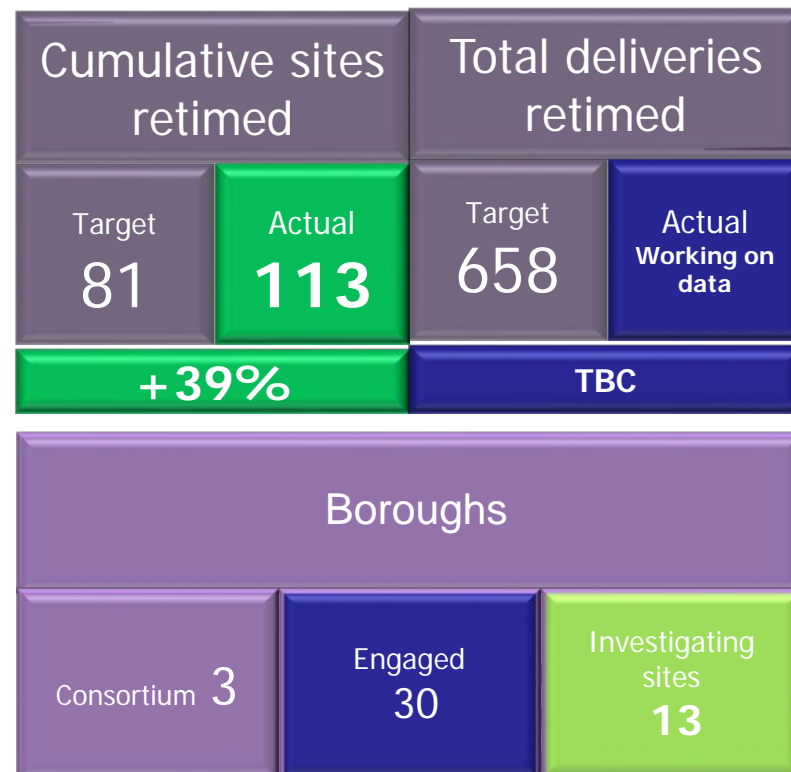


Code of Practice updated – work to now look at MOU and standards

MAYOR OF LONDON



200+
companies
directly
engaged



Who's talking about retiming?

200+
companies
directly
engaged
with TfL



Coming soon...

Area based retiming schemes – initial surveys started and discussions continue with Brent, Westminster and 3 Business Group areas – to demonstrate wider benefits

Guidance and tools – including noise abatement restrictions, noise awareness video and case studies

Quiet equipment research – showing the what's available, cost and benefits

Quiet delivery training – for drivers, managers and receiving staff with testing in 2016

MOU and standards – work in progress to look at frameworks with boroughs and businesses

Working Groups – work in progress to expand the approach, including other sectors



**2016
Campaign**



**More
matchmaking**

Working together

MAYOR OF LONDON



Freight Forum



Consortium



London
Borough
Officer Liaison
Group (BOLG)

BUSINESS



Working Group

BUSINESS



Sub-groups

MAYOR OF LONDON

Retiming Deliveries Consortium



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA



Transport for London

MAYOR OF LONDON



Camden



LONDON BOROUGH OF
RICHMOND UPON THAMES



ashfords



noise abatement society

Sainsbury's
live well for less

TESCO

MAYOR OF LONDON



TRANSPORT
FOR LONDON
EVERY JOURNEY MATTERS

Consortium

Progress to date



Reviewed **27 stores across 3 boroughs** successfully retiming 5 difficult stores



Sainsbury's reviewed **additional 20 stores** - 60% already receive deliveries out of daytime peak



50 Tesco stores retimed inside the M25 and plans to change 300 nationwide by March 2016



2 new schemes tested in LB Richmond - amending parking to enable delivery time changes



Conducted **noise assessments** to build cases and recommend how to make quieter deliveries (behaviour & equipment)

Internal deliveries and collections being investigated by ALL members, including:

- Waste collections
- Office and stationery
- Canteen supplies!

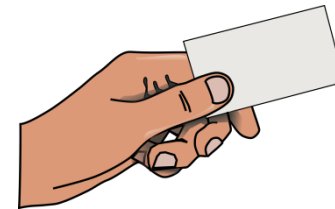
LB Richmond plans to review all supermarkets in the borough and will test a MOU framework

Overnight shift will be introduced by LB Camden at the London Boroughs Consolidation Centre

Working group and sub-groups to expand the approach, as well as other sites

What you can do - get started...

- **Build a better supply chain** - Investigate options with all your suppliers
- **Procure smarter** - Embed the requirements into your supplier contracts (many businesses and organisations already do)
- **Influence others** - Promote alternative times with your customers and public (eg B2B, home deliveries)
- **Make a difference** – report the benefits and progress to TfL!
We can then help others and ensure tools are fit-for-purpose...
- **Get involved**...participate in area trials/initiatives, join a working group
 - Construction
 - Planning
 - MOU
 - Training
 - Noise



QUESTIONS

1. How can this group help us achieve our objectives?
2. What is the best way to get small businesses to look at their activity?
3. How can we influence and what tools do you need ?
Online information or a self-help tool etc?